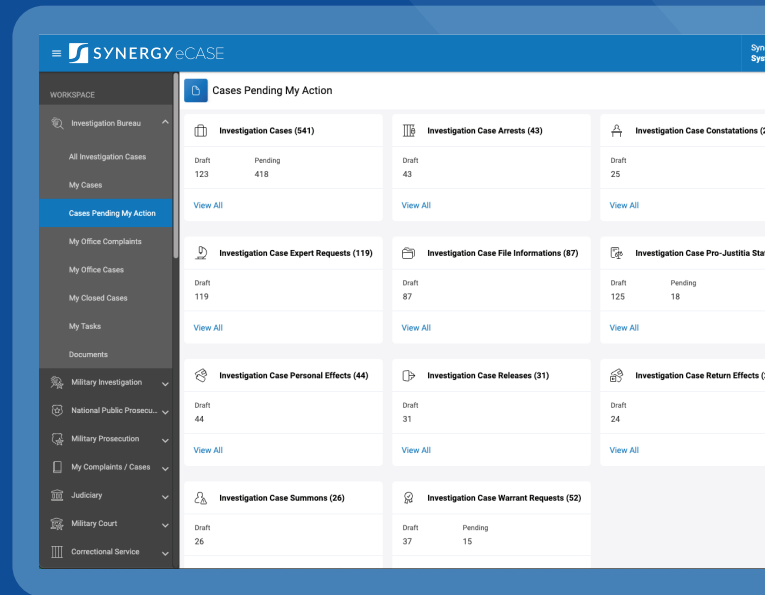




Enabling the Gradual Digital Transformation of Courts Through eCase© Start and eCase© Enterprise Packages

Synergy eCase© is a dynamic platform designed to transform judicial case management with tailored solutions for every stage of digitalization.

Offering two comprehensive packages – eCase© Start and eCase© Enterprise – this innovative platform provides flexible, scalable options for courts seeking to initiate, expand, or fully optimize court digital transformation initiatives.



eCase© Start

eCase© Start provides the essential tools to initiate digital transformation, incorporating fundamental functionalities that automate case management from initiation to closure.

This package ensures a smooth transition from traditional methods by enabling efficient case flow, capturing critical decisions, and facilitating information sharing.

With **AI-powered features**, it addresses the core needs of both court and IT operations, laying a fundament for digital support across administrative and technical dimensions.

eCase© Enterprise

eCase© Enterprise expands on the capabilities of eCase© Start with **advanced features** for automating and optimizing judicial processes.

It offers a comprehensive suite of functionalities with **full customization options** and can be extended to digitalize all justice institutions, including investigation, prosecution, corrections, and online auctioning.

This package is suitable for institutions with large-scale digitalization plans requiring maximum configuration and customization or those with prior digitalization experience.

eCase© Add-ons

Synergy eCase© provides a suite of add-ons, which can be made available both for **eCase© Start** and **eCase© Enterprise** packages at a fixed rate for each respective feature, based on client requirements. The add-ons include e-Signature, Online Document Editor, OCR/ICR, Annotations, Virtual Court, LexVue (case law and legislation publishing portal), Litigant and Advocate module, 3rd party integrations, and API Builder.

Transitioning from Start to Enterprise is smooth, cost-effective, and does not require architectural changes, making it a flexible solution for growing needs.

Case Management Features

The case management features are designed to be applicable for both Start and Enterprise packages, with a unified set of standard features that clients can readily use. This fixed feature set is pre-defined and not subject to changes, ensuring clients have immediate access to a comprehensive and effective solution.

e-Filing and digital case data capturing

eCase© facilitates the capturing of crucial case information through its comprehensive case filing form, ensuring that all relevant details are effectively stored and displayed within the system. This captured information can be tailored to meet the specific needs of each client, encompassing a wide range of data that includes both personal information and specific case-related details.

Ready-to-use form templates for payment, judgments, case general information, appeals, assignments, party and representative details

eCase© provides ready-to-use form templates for payments, judgments, general case information, appeals, assignments, and party and representative details. Users can select a standard template and auto-populate specific data from a case to produce a document efficiently, ensuring uniformity and compliance throughout the case management process.

Digital case processing and information tracking

Users can track all cases in their portfolio, monitoring all associated cases and documents. eCase© includes pre-defined case management processes that capture key information at essential stages. These stages encompass Case Filing and Registration, Initial Case Review, Assignment to Judge, Case Management (including trial scheduling/proceeding), Document Upload, Judgment Entry, and Case Closure.

Payment capturing and tracking

The "Payments" component allows users and court staff to track payments related to specific cases. Users with access to multiple cases can view all pending payments in one place. Payments can be made offline, with users submitting receipts into the system, or online through integration with various payment providers, thanks to the system's interoperability capabilities.

Online calendar and task management

This module allows to manage daily schedules, tasks, internal and external meetings, and appointments. Users can keep track of case events (such as hearings, and pronouncements), task deadlines, and other events through their personal online calendar. Workflow prompts help to automate the scheduling of events and send notifications to all relevant parties.

Session management and cause list

The Sessions Module allows users to create sessions and capture session information, which can be viewed in the online calendar. The feature allows users to keep track of important sessions and capture their details to have everything in one place.

AI-powered document management

eCase© incorporates AI for document management, offering automatic summaries, an AI chat for document content-related questions, and semantic search for context-based results. It identifies document types such as affidavits or letters of summons, is trained on user manuals for accuracy, and allows for document uploads, previews, QR code generation, merging with pagination, and comprehensive content searches.

Decision capturing

eCase© enables the documentation of outcomes and decisions using Customizable Form Templates, ensuring that all case resolutions are accurately recorded.

Reporting and dashboard

eCase© offers advanced reporting and dashboard features for quick access to data visualization and predefined reports, supporting informed decision-making. Users can also generate custom reports for detailed case analysis and performance metrics.

Clients and Partners



Core Functionalities, Advanced Configured Capabilities, and Services

eCase© is extendable and scalable, allowing for the addition of users, features, and new modules without requiring architectural changes. Both packages include an administration module with configuration builders and services, which can be customized by the Client organization in case of eCase© Start or any eCase© licensed programmer in case of eCase© Enterprise package.

Configurable role-based access

System Administrators can manage user access by adding new users, organizations, departments, and modifying existing ones. Access to case information is governed by configurable role-based access, ensuring only authorized users can view or manage specific information.

Terminology configuration

The system includes a customizable dictionary feature that allows System Administrators to modify pre-defined labels and terms. This ensures that the terminology used within the system aligns with local practices and preferences.

Digitalization of court rules and case processes via BPM service

eCase© includes pre-defined case management processes to capture key information at essential stages. System Administrators can use the BPM service to configure these processes, aligning them with court rules, defining case/document/event states, user role actions at each workflow stage, and permissions to application resources.

Case forms configuration using Form Builder

eCase© features a Data Entry Form Builder that allows authorized users to create custom forms with drag-and-drop fields. Forms include labeled tabs, drop-down menus, action buttons, and calendars, with built-in input validation for data integrity. E-filing forms can be fully customized to fit the client's data structure and updated as needed for additional data or legal changes.

System setup and data structure definition using Entity Builder

eCase© allows for comprehensive data structure setup. Entities can be either main entities having their own

data entry forms (e.g., case, party, court), or root entities, which are linked to main entities and have their own forms. Users can configure each entity by defining details, fields, relations, appearance, and ordering, ensuring master data creation is fully customizable.

Statistics and business intelligence with Report Builder

eCase© includes a Report Builder tool that supports both pre-defined and ad-hoc report generation. Users can configure the desired format and frequency of reports through an intuitive user interface, enabling detailed statistics and business intelligence.

Court document and legal template configuration via Document Generation Service

This tool allows users to instantly produce documents based on predefined templates with auto-populated information. By clicking the "Export" button, the system generates a template in the required format with the necessary data already filled in.

Training manuals and videos

The eJustice Academy is a dedicated training hub where users can find everything they need to know about the system, including videos, manuals, and training materials. The offered video tutorials for both system administrators and end-users provide visual guidance and practical demonstrations to enhance user understanding and proficiency.

Investigation, Prosecution, Corrections, e-Auctioning modules

eCase© can further be extended to include investigation, prosecution, corrections and e-auctioning modules to have a fully digitalized justice system from case initiation until execution, in both civil and criminal matters.

Awards



The Commonwealth

COMMONWEALTH ACCESS TO JUSTICE
INNOVATION AWARDS
The Commonwealth



National Association
for Court Management

TOP 10 COURT TECHNOLOGY
SOLUTIONS AWARDS
National Association for Court Management

Gartner®

SYNERGY INDICATA: STRATEGY EXECUTION
AND MONITORING & EVALUATION
Gartner's Market Guide



AFRICAN ASSOCIATION FOR
PUBLIC ADMINISTRATION
AND MANAGEMENT (AAPAM)

INTERNATIONAL GOLD TROPHY FOR
MOST INNOVATIVE TECHNOLOGY
African Association of Public
Administration Management (AAPAM)

Case Management

e-Filing and digital case data capturing	✓	✓
Ready-to-use form templates for payment, judgments, case general information, appeals, assignments, party and representative details	✓	✓
Digital case processing and information tracking	✓	✓
Payment capturing and tracking	✓	✓
Online calendar and task management	✓	✓
Session management and cause list	✓	✓
AI-powered document management	✓	✓
Decision capturing	✓	✓
Reporting and dashboard	✓	✓

Core Functionalities and Services

Configurable role-based access	✓	✓
Terminology configuration	✓	✓
Digitalization of court rules and case processes via BPM service	✓	✓
Case forms configuration using Form Builder	✓	✓
System setup and data structure definition using Entity Builder	✓	✓
Statistics and business intelligence with Report Builder	✓	✓
Court document/legal template configuration via Document Generation Service	✓	✓
Training manuals and videos	✓	✓

Advanced Configured Capabilities and Services

Fully customized role-based access	✓
Customized terminology and system messages	✓
Complete digitalization of court rules and case processes	✓
Complete digitalization of all case forms	✓
Fully customized system and data structures	✓
Advanced pre-built and institution-specific reports and dashboards	✓
Fully configured court documents and legal templates	✓
Investigation, prosecution, corrections, e-auctioning modules	✓

eCase© Add-ons *(available at fixed rates)*

e-Signature, Online Document Editor, OCR/ICR, Annotations	✓	✓
Virtual Court	✓	✓
LexVue (case law and legislation publishing portal)	✓	✓
Litigant and Advocate module	✓	✓
3rd party integrations and API Builder	✓	✓

About Synergy

Synergy International Systems, Inc. ("Synergy") is a software development and consulting tech company founded in 1997, we have worked in more than 80 countries to help organizations & governments to become more data driven. We are a privately held, 200-person company headquartered in Virginia, U.S.A, with a Development and Global Learning Center in Yerevan, Armenia. We also maintain an office in Hague, Netherlands and Kigali, Rwanda. We are certified ISO 9001:2015 for quality management and ISO 27001:2013 for information security management.

Synergy International Systems, Inc. | +1 571 5683810 | mail@synisys.com | www.synisys.com

