

Overview

Synergy Indicata is a best-of-breed software for performance measurement and project portfolio management. Organizations in the public and nonprofit sectors choose Indicata because it enables them to collect and analyze results data, monitor their organization-wide portfolio, measure performance from the project level up to the organizational level, and assess their social impact—all in one unified, cloud-based environment.

We carefully adapt Indicata to the needs of each client, and we provide end-to-end implementation services to ensure our client's success.

INDICATA M&E SOFTWARE



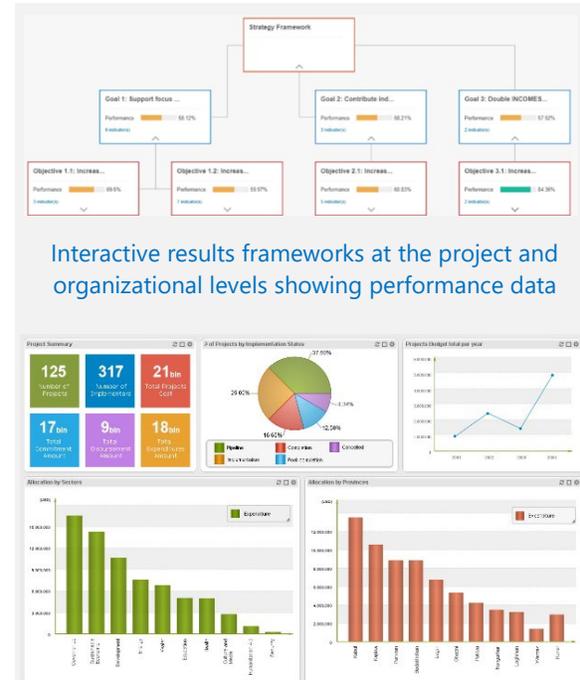
Key Features

Project Portfolio Management

Indicata enables organizations to centralize programmatic data in one place and have a single source of truth about their portfolio of programs and projects. It also helps organizations standardize and streamline how they design, plan, budget, and implement projects.

Performance Measurement

Indicata enables organizations to create results frameworks, define performance indicators, collect disaggregated data, and measure progress toward targets. It also enables organizations to aggregate results across projects in order to evaluate the achievement of organization-wide strategic objectives.



Versatile dashboards enable real-time analysis of an organization's portfolio and performance

Program Title / Indicator	Target	Actual	Performance (in %)
Aviation			
Indicator 1.1: Total number of arrests resulting from operations involving the CGA	2,750	750	27.28
Indicator 1.2: Pounds of illicit cargo seized in operations involving the CGA	6,400	1,804	28.19
Safe Goods			
Indicator 5.1: Number of requests served	14,700	3,219	21.89
Border Protection			
Indicator 6.1: Pounds of illicit cargo seized at ports of entry	290,000	38,598	13.31
Indicator 6.3: Value of illicit money seized at ports of entry	7,300,000	1,600,000	22.06
Indicator 6.2: Number of illicit items seized at ports of entry	18,500	8,000	43.24
Indicator 6.4: Number of reported cases resulting from inspection operations	2,400	1,309	54.54
Customs (K-9)			
Indicator 7.1: Number of cases assisted by K-9 teams			
Indicator 7.2: Number of agencies that institute a training program for K-9 training instructors	1,700	210	12.35
Corrections			
Indicator 3.3: Number of police trained through courses conducted by trained trainers	18,500	3,197	17.28
Indicator 3.2: Number of academics certified through validated certification strategy	600	143	24.17
Indicator 2.2: Number of inmate transactions per 1,000 inmates	900	267	29.67
Indicator 2.3: Number of passives being monitored through monitoring systems	1,500	1,473	98.20
Indicator 3.1: Number of senior law enforcement personnel graduating from executive programs	1,850	1,645	88.92
Indicator 2.1: Number of institutions receiving ACA certification	425	420	100.00

Predefined and on-demand reports can be easily generated, saved, shared, and exported



Portfolio and performance data can be viewed on GIS maps



The combination of online, offline, and mobile data collection ensures timely and actionable data

▪ Data Visualization and Analysis

Indicata is expressly designed to make organizational data accessible and usable. Users can easily retrieve data, generate on-demand reports, view GIS maps, and create drill-down dashboards. Users can slice and dice data and save filtered analytical views for future one-click access. They can securely share dashboards, reports, and GIS maps with external stakeholders or export them to other formats. Managers can build predefined dashboards and other analytical views for specific departments, user groups, or project teams.

▪ Data Collection

Users enter information on programs, beneficiaries, and indicator progress through the system's web-based data entry forms or through its offline and mobile data entry tools.

▪ Data and Workflow Management

An organization can fully manage and modify its system's data structure, data entry forms, and workflows through Indicata's front-end user interface.

▪ Security & User Management

Indicata's role-based and attribute-based access control (RBAC and ABAC) enables an organization to create organizational roles (e.g., Director of M&E or Project Manager), set role-specific permissions at the most granular level, and assign individual users to those roles. In addition, Indicata is armed with robust audit trail and data encryption.

▪ Integration

An organization's Indicata-powered system can link with other enterprise systems through APIs or ETL processes to exchange data.

About Synergy

Founded in 1997, Synergy International Systems, Inc. is a global software company that provides mission-critical management information systems to governments, public international organizations, and nonprofits worldwide. We are a 200-person company headquartered in the Washington, DC area, with a Development and Global Learning Center in Yerevan, Armenia, and with offices in The Hague, Netherlands, and Kigali, Rwanda. We are certified ISO 9001 for quality management and ISO 27001 for information security management.

Organizations work with us to solve their high-priority problems at the nexus of data management, evidence-based decision-making, service delivery, and social impact.

Major development agencies and NGOs use Indicata to measure results and demonstrate impact



Gartner, a leading IT research and advisory company, recognized Synergy in 2018 and 2019 as a representative vendor in its:

- *Market Guide for Strategy Execution Management Software*
- *Market Guide for Grant Management Solutions*

Gartner®