SYNERGY
INTERNATIONAL SYSTEMS

Social Protection Information System (SPIS)

Overview

Social protection programs which provide cash transfers and assistance directly to beneficiaries are an essential aspect of the poverty alleviation strategies of many countries. Cash transfers place funds directly in the hands of intended beneficiaries rather than using government programs to provide goods and services. However, administering social safety nets can be complex and burdensome, generating large volumes of data.

Synergy Social Protection Information System (SPIS) is a robust software solution specifically designed for administering social protection programs and delivering social benefits to poor and vulnerable people. SPIS enables governments to target program beneficiaries, determine eligibility, distribute assistance to beneficiaries, and monitor program performance.

Key Features

Beneficiary Registration and Verification

Manage beneficiary applications securely via a password-protected web portal where individuals wishing to participate in a program can submit via multiple channels: online, offline and mobile (SMS and Smartphone app).

Customize and standardize application forms to capture the precise data and information required by the program.

Quickly verify beneficiary identities via integration with existing national ID or social ID databases, biometric data capture, or attachment of documents, ID photos.

Automated Eligibility Scoring

Set and manage eligibility criteria including assignment of weights, value and percentages to specific criteria and automatically calculate eligibility. Calculate the beneficiary's eligibility for multiple programs simultaneously, as well as suggest a recommended assistance payment amount. Streamline approval processes with automated workflows for application processing based on official roles and procedures.

Social Transfer Payments

Generate transfer payment lists based on program criteria, split payments and impose restrictions, and integrate payment with third-party bank databases. View, track and archive payment lists by program, beneficiary ID, date or amount. Import and export payment lists in common file types such as Word, Excel, PDF, CSV, etc.

Feedback

Interact with beneficiaries to solicit feedback about program progress. Enable beneficiaries to submit formal inquiries and complaints.
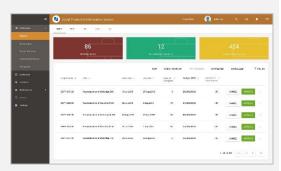
Results-based M&E of Social Assistance

Establish M&E framework, indicators and measure program outcome. Drill down into social safety net program performance with advanced data analytics. Create charts, graphs, and maps quickly with user friendly interface. Generate and save pre-defined performance reports. Map geo-spatial data with integrated GIS module allowing remote geo-coding, and multilayered geo-spatial mapping of performance indicators and data. Export and download reports in a variety of common file formats.
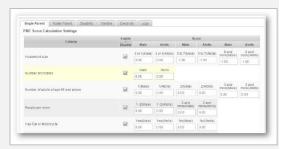
Synergy SPIS at a Glance

Beneficiary Application Registration

Portfolio of Records

Automated Eligibility Scoring

Managing Social Transfer Payments

Results-based M&E of Social Assistance