



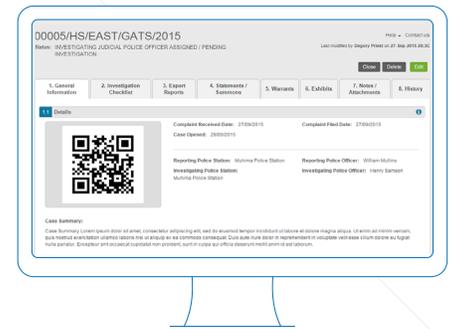
Synergy Case Management System

Streamline judicial processes and ensure efficient justice administration

Synergy Case Management System (CMS) is a single system for managing the entire case lifecycle from initial filing through disposition.

It helps justice sector institutions modernize case record management, speed up case processing, and expand citizen access to justice, thereby fostering public trust in the justice system.

Synergy CMS can be implemented to address the needs of a particular judicial body or of a country's entire justice sector.



KEY FEATURES

E-Filing

File case documents electronically, reduce the burden of paperwork and ensure that all documents are completed and filed correctly. Instantly scan and search a case by a unique QR code.

Case Workflow Management

Create and modify case-flow processes and user actions on-the-fly with a built-in Workflow Designer, rapidly adapting Synergy CMS to new legal processes and procedures.

Role-Based Access

Grant users field-level access to system modules based on their role within the court, ensuring the security and confidentiality of sensitive legal data.

My Workspace

Interact directly with a portfolio of cases to manage, edit and take action on cases electronically. Synergy CMS provides a safe electronic file repository for online access to files, thereby preventing loss and physical damage of files.

Generate Forms & Certificates

Instantly produce case documents based on predefined templates with auto-populated case information. This may include subpoenas, warrants, affidavits, orders, or decisions with support for e-signatures.

My Calendar & MS-Outlook Integration

Check the availability of judges, and schedule hearings, tasks, and meetings for court staff using the My Calendar module.

Reporting, Analytics & GIS

Visualize system information with an interactive data visualization toolkit (reports, lists, charts, and GIS maps) tracking the progress of ongoing case activities, and revealing trends, inefficiencies or bottlenecks.

E-Payment Integration

Secure e-payment module for handling payments retains all information relevant to the payment of fines, court costs and fees.

Intelligent Case Allocation

Automatically allocate new cases to judges according to their existing caseload, case weight, and subject, thus ensuring an even distribution of work and reducing the time required to administer cases.



BENEFITS

Improved Judicial Services

Case management techniques enhance record-keeping and reduce delays and case backlogs by automating and standardizing manual procedures.

Cost Savings

Automated workflow processes guide users through their daily activities and notify users of pending actions, improving overall efficiency and cost savings.

Decision Support

Features such as the automated allocation of cases, publication of analytical performance reports and detailed case audit trails enable court managers to make informed decisions about court procedures and better allocate resources.

Inter-agency Data Integration

Data moves seamlessly from one justice sector institution to another, from law enforcement, to the courts, to corrections, improving communication and reducing the likelihood of processing errors.

“ The CMS is an essential tool for modernizing the courts. It allows us to monitor the efficiency of our staff and review and improve our business processes. ”

- Moreki Ramochela, Court Administrator



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INTERNATIONAL SYSTEMS

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