

Synergy Indicata™
Monitoring and Evaluation Software

Overview

Synergy Indicata™ is an industry-leading monitoring and evaluation (M&E) software. Organizations adopt Indicata because they seek an order-of-magnitude improvement in how they track and analyze the performance of their programs. Indicata serves as an organization's technological backbone for deriving data-driven insights in order to improve operations and achieve greater impact.

Indicata is a web- and cloud-based solution that covers the full array of enterprise-level M&E technology needs. Designed expressly for non-IT users, Indicata blends ease-of-use with raw analytical power to deliver a smooth and productive user experience. With Indicata, anyone can perform powerful analysis, create rich dashboards, and generate sophisticated reports.

Indicata is an off-the-shelf technology that is thoroughly and rapidly customized for each and every organization. Synergy provides the complete suite of services necessary to turn an organization's M&E technology vision into a viable and sustainable reality.

Key Features

▪ **Data Analytics and Visualization**

Users can perform queries on the fly and visualize results on real-time dashboards, charts, reports, and maps in a matter of seconds. They can easily drill down or up, with data being automatically rolled up from the most granular level to the most aggregate corporate level. Users can apply filters to slice and dice data and then save filtered analytical views for future one-click access. They can share analytical views with colleagues or export them to Word, Excel, or PDF. System managers can build predefined views and make them available either to the entire organization or to specific functional departments or user groups.

▪ **Data Collection**

Users can enter and update performance data directly through Indicata's web-based interface or through its offline and mobile tools, which are designed specifically for use in areas with limited or no Internet access.

▪ **Data Management**

Indicata can operationalize any kind of enterprise data architecture that encompasses program hierarchies and M&E frameworks. Moreover, an organization can fully manage and configure the application's metadata on an evolving basis directly through the user interface. Users can create new data entities or indicators, design new data entry forms, and define disaggregation and validation rules. They can also readily configure workflows to facilitate corporate procedures for data review.

▪ **User Management**

Indicata's role-based access approach enables an organization's system managers to create organizational roles, set role-specific permissions at the most granular (data field) level, and assign individual users to those roles. System managers can also send users alerts about milestones and reporting deadlines.

▪ **Integration**

An organization can link Indicata with its other enterprise systems to automatically import and export data. Indicata can interoperate with other systems through APIs or ETL processes.

Synergy Indicata at a Glance



Synergy Indicata is a web-based software with secure, role-based access



Dashboards provide a real-time snapshot of program performance and results



GIS maps offer geospatial analysis of performance data and the ability to layer different types of data on a single map



Online, offline, and mobile methods of data collection help make data reporting efficient

Program Title / Indicator	Target	Actual	Performance (in %)
Aviation			
Indicator 1.1 Total number of arrests resulting from operations involving the COA	2,700	750	27.78
Indicator 1.2 Pounds of illicit cargo seized in operations involving the COA	6,400	1,804	28.19
Border Protection			
Indicator 8.1 Number of migrants served	14,700	3,219	21.89
Indicator 8.2 Pounds of illicit cargo seized at ports of entry	292,500	38,500	13.16
Indicator 8.3 Value of illicit money seized at ports of entry	7,200,000	1,000,000	13.89
Indicator 8.4 Number of illicit cases seized at ports of entry	18,500	8,000	43.24
Indicator 8.5 Number of reported cases resulting from inspection operations	2,400	1,300	54.17
Crime (K-9)			
Indicator 9.1 Number of cases resolved by K-9 teams	1,700	210	12.35
Indicator 9.2 Number of agencies that initiate a training program for K-9 training instructors	1,700	210	12.35
Corrections			
Indicator 2.1 Number of police trained through courses conducted by trained trainers	18,500	3,107	17.28
Indicator 2.2 Number of academies certified through adopted certification strategy	600	145	24.17
Indicator 2.3 Number of inmate homicides per 1,000 inmates	900	267	29.67
Indicator 2.4 Number of inmates being processed through monitoring systems	1,500	1,470	98.00
Indicator 2.5 Number of senior law enforcement personnel graduating from executive programs	1,050	1,545	146.20
Indicator 2.6 Number of institutions receiving ACA certification	420	420	100.00

Predefined and custom progress reports can be quickly generated, saved, and exported to other formats

